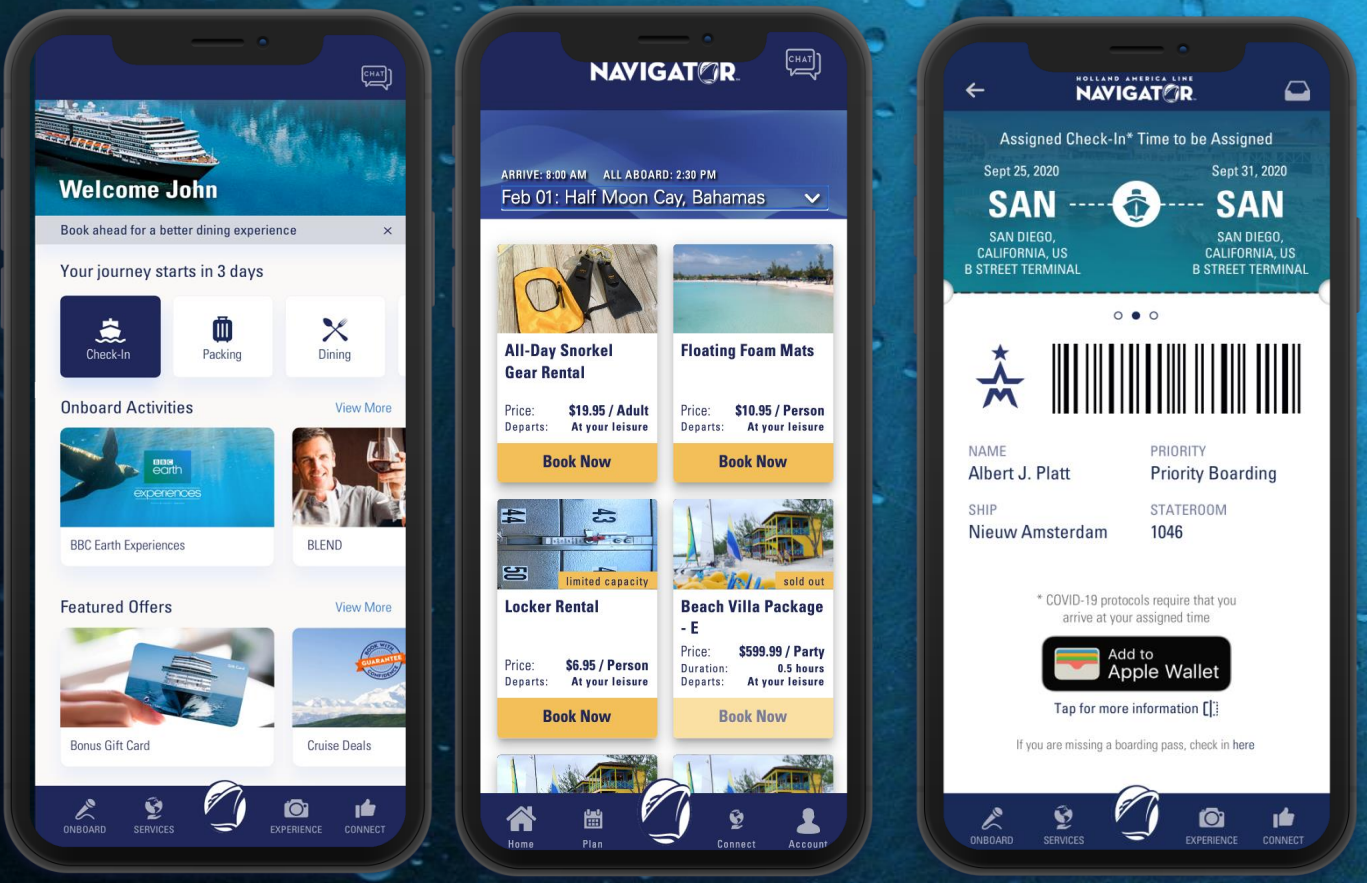









Manage your Holland America Account

View your Future Cruise Credits & Deposits

Book Shore Excursions

Retrieve your Digital Boarding Pass

Personalize your Itinerary

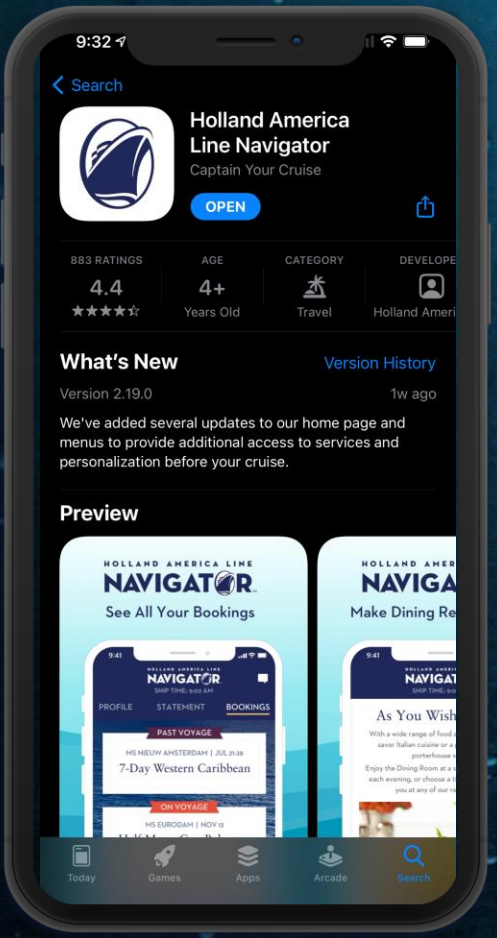
View Shipboard Account Records

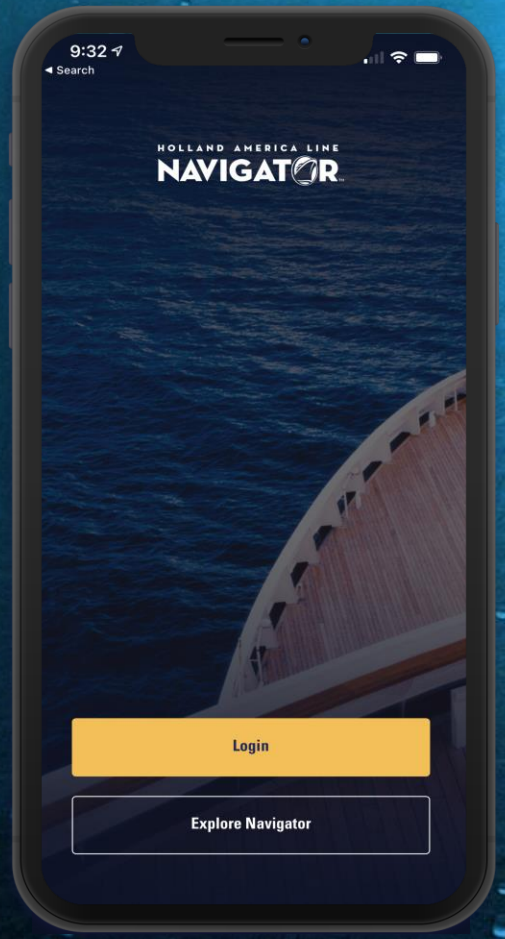
# Navigator

## YOUR ULTIMATE CRUISE COMPANION

Available on the App Store

Get it on Google play



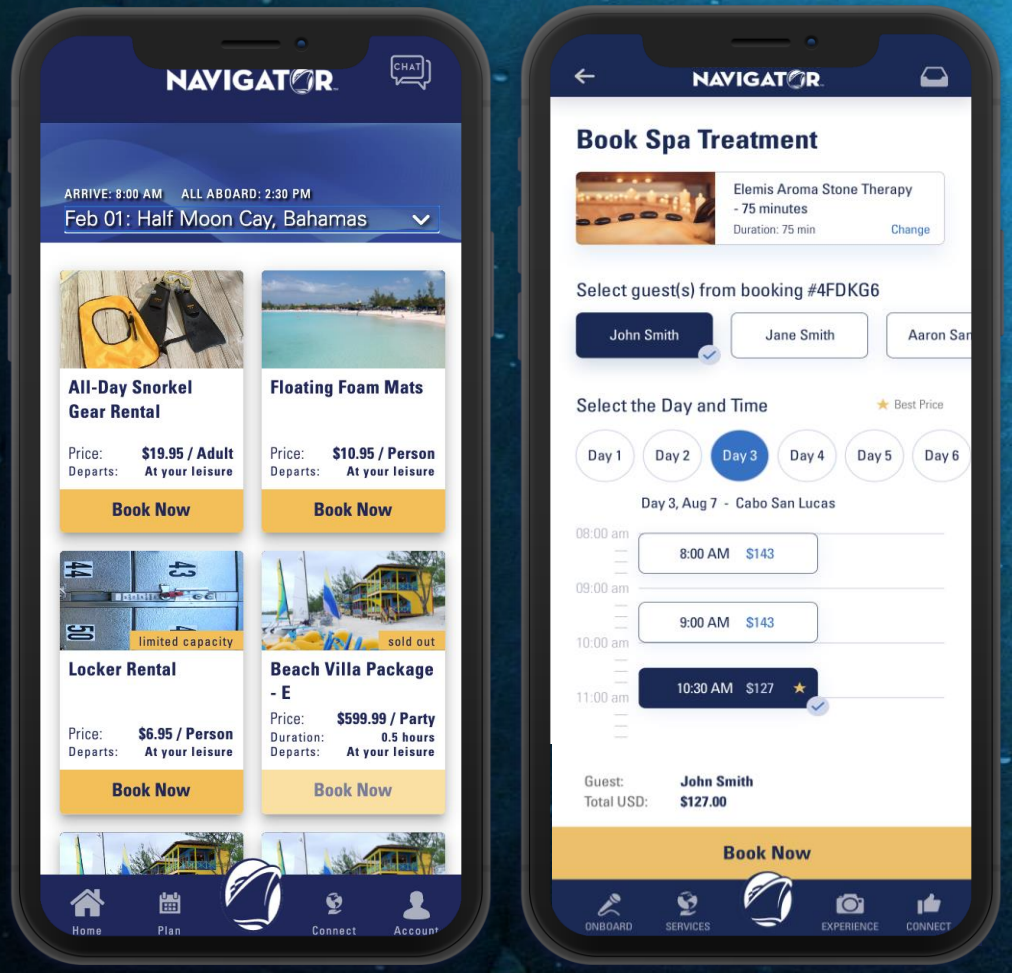




Get cruise ready and make the most out of your cruise experience – you can now login prior to your cruise and immediately start using the Holland America Navigator Mobile app once you're on board. Simply download the app, login using your hollandamerica.com account, or register an account if you don't have one. It's that easy!

## Download and Login

Available on the App Store

Get it on Google play





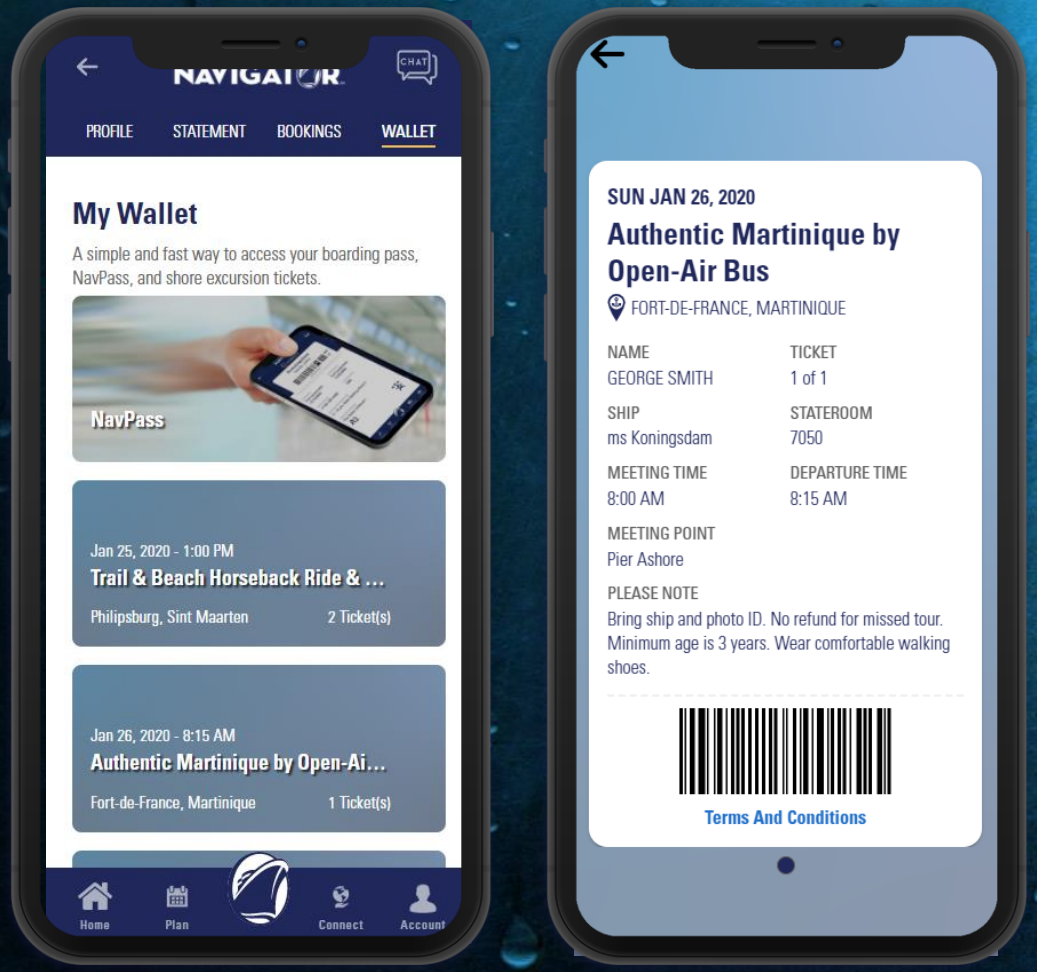


Need to book a Shore Excursion? How about a relaxing spa massage after your tour? With the Holland America Navigator Mobile app booking shore excursions or a spa treatment is easy.

# Book a Shore Excursion or Spa Treatment

Available on the App Store

Get it on Google play



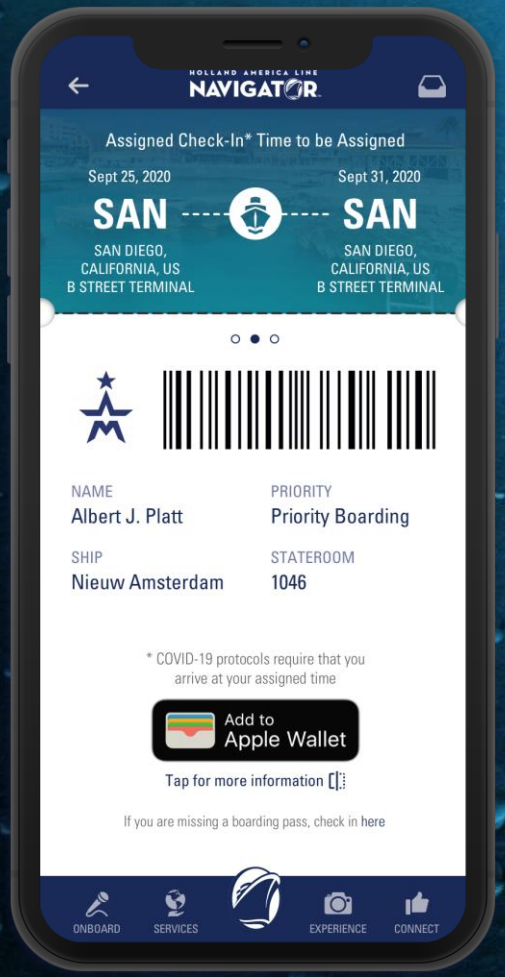

Ready to depart for your Shore Excursion? Use the Holland America Line Navigator App to retrieve your Digital Tour Tickets.

1. Open the Holland America Navigator Mobile app
2. Select Wallet from the home screen and select your tour
3. Present the tour ticket to your Tour Guide when going ashore

# Retrieve Your Digital Tour Tickets When Going Ashore

Available on the App Store

Get it on Google play




Don't worry about printing your paper Boarding Pass – use Holland America Navigator Mobile app to retrieve your Digital Boarding Pass. Simply complete Online Check in at hollandamerica.com, open the Holland America Navigator Mobile app, login, and go to your wallet to retrieve your Digital Boarding Pass. Expedite your pier embarkation experience!

# Digital Boarding Pass

Available on the App Store

Get it on Google play

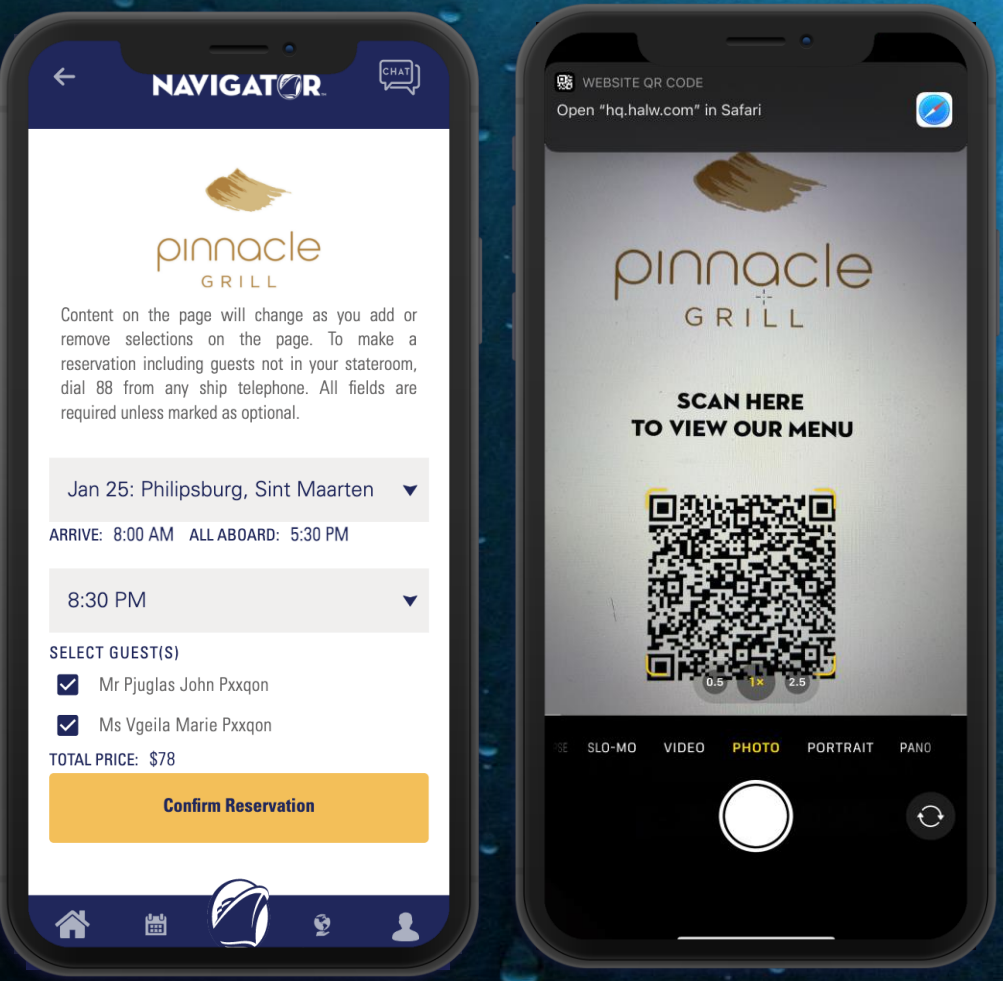



Get cruise ready and complete your Health Assessment within 3 days of embarkation. Simply open the Holland America Navigator Mobile app, select Health Assessment from the home page, and complete the assessment for all those in your booking party.

# Health Assessment

Available on the App Store

Get it on Google play





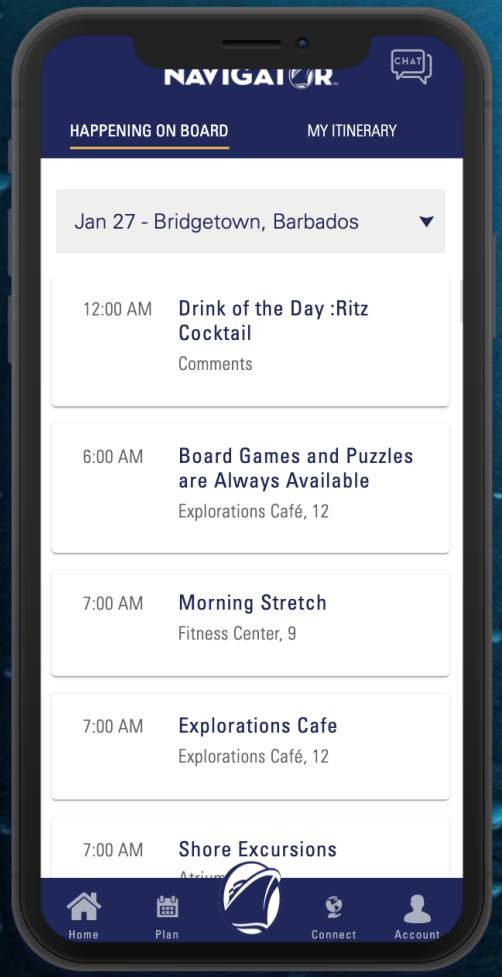


Like our dining choices, the service of fine wines, spirits, and indeed any sort of beverage on board is an integral part of our hospitality. Use the Holland America Navigator app to peruse menus, or scan a QR code with your mobile device to easily view your menu items.

## Gourmet Dining and Fine Wines

Available on the App Store

Get it on Google play

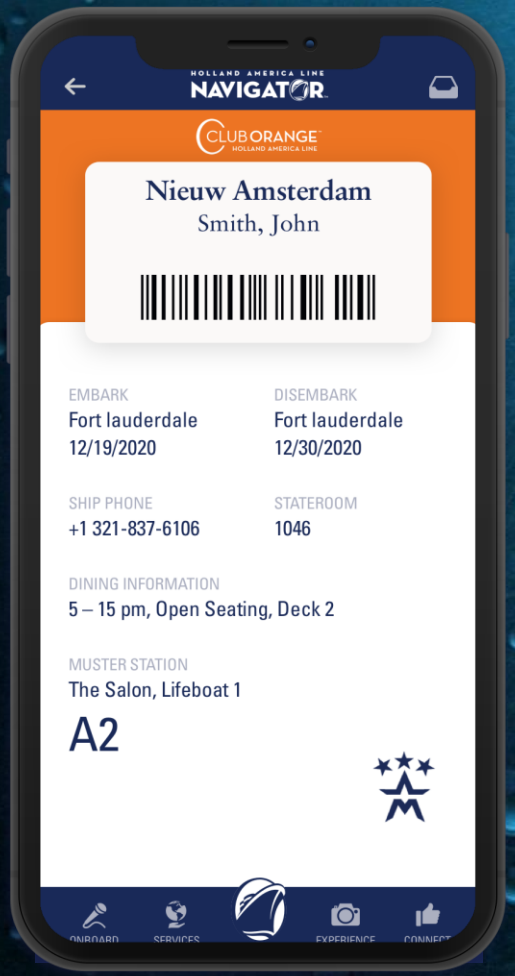



A day on a Holland America ship offers delightful diversions for activity or relaxation. Attend a fascinating lecture or enjoy our evenings which offer a variety of entertainment to suit your every mood. Personalize your cruise itinerary with the Holland America Navigator Mobile app and access what's Happening On Board.

## Personalize your cruise Itinerary

Available on the App Store

Get it on Google play

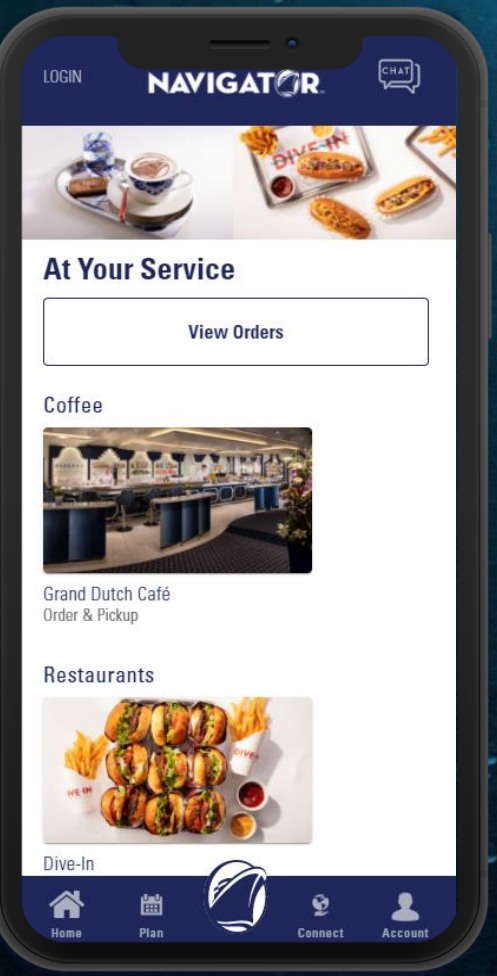


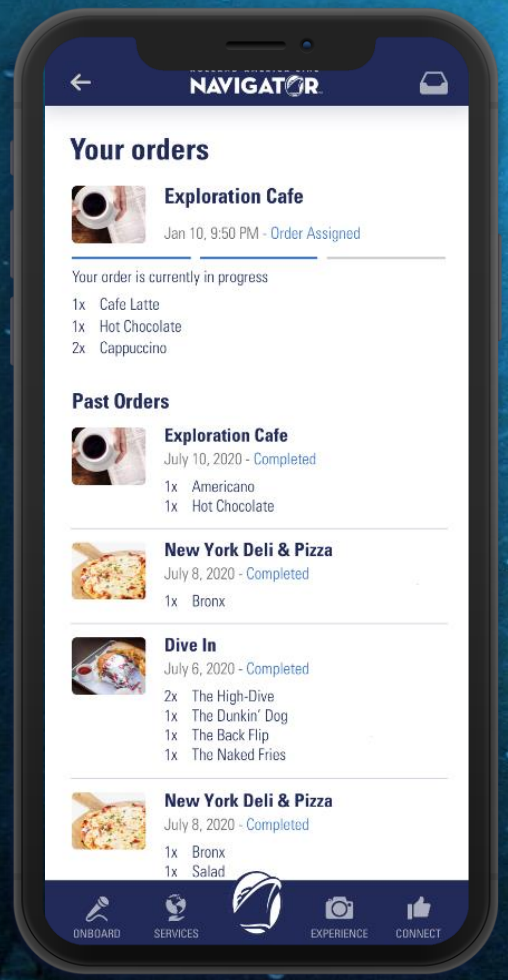

Need to check in at your muster station on embarkation day? How about scan on and off the ship while in port? You can also check in for your shore excursion. With NavPass, you can enjoy a contactless cruise experience. Simply open the Holland America Line Navigator app, select Nav Pass from the app home page, and you're ready to enjoy it's benefits.

# Contactless Experiences with NavPass

Available on the App Store

Get it on Google play




Thinking of ordering a coffee from The Grand Dutch Café? How about a slice of pizza from New York Deli & Pizza, or a hamburger from Dive In? Simply open the Holland America Navigator app, select your favorite location and menu item, and place your order. Then head over to the venue to pick up your order.

## Order and Pick up

Available on the App Store

Get it on Google play

## What Is The Holland America Navigator Mobile App?

The Holland America Navigator mobile app is a great way to curate and customize your Holland America cruise experience using your mobile device. Once you download the app, login using your hollandamerica.com account to manage your account, view your cruise history and past cruise statements, or retrieve your digital boarding pass for your upcoming cruise for a smooth embarkation experience. It gives you access to all of our dining and entertainment offerings, book shore excursions, as well as your Holland America Mariner account so that you can track your Future Cruise Credits, Future Cruise Deposits, and Onboard Credit balances. It also provides you with an updated offerings and promotions on future Holland America Line sailings. Download the Holland America Navigator mobile app.

## I Am Not Interested In Booking A Cruise. Can I Still Use The Application?

The Holland America Navigator mobile app is a great way to curate and search for a Holland America cruise using your mobile device. It gives you access to all of our dining and entertainment offerings, view excursions, as well as your Holland America Mariner account so that you can track your Future Cruise Deposits, and Onboard Credit balances. It also provides you with updated offerings and promotions on future Holland America sailings. Download the Holland America Navigator mobile app.

## Is There A Fee To Download The Holland America Navigator Mobile App?

The Holland America Navigator mobile app is complimentary to download and use, and is available in both the Apple App Store and the Google Play Store. Like other mobile apps, standard data and messaging charges may apply for SMS messaging (depending upon your carrier plan). Once on board your cruise use it for free to make the most out of your cruise experience.

# Holland America Navigator Mobile App FAQs

Available on the App Store

Get it on Google play

## What Languages Are Available In The Holland America Navigator Mobile App?

The Holland America Navigator mobile app is currently only available in English.

## Can I Still Use The Holland America Navigator Mobile App To Retrieve My Digital Boarding Pass If I Booked My Cruise Through A Third-Party Site (Travelocity, Expedia, Etc.)?

Yes, the Holland America Navigator mobile app was designed to allow cruise bookings through third-party companies. Just login with your hollandamerica.com account using your email address or Holland America Mariner number and password and retrieve your upcoming cruise. Note: You must have a hollandamerica.com account to use the Holland America Navigator mobile app. If you don't have one, complete our simple registration process.

## I Downloaded The Mobile App To Expedite My Check In At The Pier. Why Can I Not See My Digital Boarding Pass?

To retrieve your digital boarding pass for your upcoming cruise, be sure to complete Online Check In at hollandamerica.com for each member on your booking. Once you've completed it, it's as simple as going to the Holland America Navigator mobile app, tapping on *My Account* and retrieving your digital boarding pass from the wallet tab for everyone in your booking party.

## Can I Check In For My Cruise With The Holland America Navigator Mobile App?

Check in from within the Holland America Navigator mobile app is not available yet, but is coming soon. In the meantime, you'll be able to start the check-in process 45 days hours prior to the start of your cruise at hollandamerica.com. Once checked in at hollandamerica.com retrieve your digital boarding pass from within the app. If you've previously agreed to receive notifications, an alert will be sent to keep you up to date about information about your upcoming cruise.

# Holland America Navigator Mobile App FAQs

Available on the App Store

Get it on Google play