

January 27, 2022

Changes affecting 2022 Denali National Park Tours

The National Park Service has announced that a section of the Denali Park Road will be closed through the 2022 Alaska season due to road construction near Polychrome Pass. Tour buses will travel no further than mile 43 of the Denali Park Road. As a result, the National Park Service has made changes to the 2022 Natural History Tour and Tundra Wilderness Tour. Despite these changes, we're confident our guests will thoroughly enjoy their Denali Park tours and we look forward to welcoming them soon.

See below for revised descriptions of the 2022 park tours:

Natural History Tour - Primrose Ridge

This narrated 4 ½ hour tour through Denali National Park takes you to Primrose Ridge at mile 17. Several interpretive stops enhance the experience with an hour of off-bus experience. Beginning with a stop at the Denali Bus Depot, learn about the creation of the Denali Park Road with the film "Across Time and Tundra." Next, visit the historical Savage Cabin to learn how the cabin was once used, and how it continues to be used today. Finally, a stop at the scenic Primrose Ridge viewpoint to experience a memorable Alaska Native Presentation that will enlighten you with how the land has been used.

The existing price remains the same at \$115 adult, \$60 child. *Note: This does not include the Denali National Park entrance fee which is \$15. This fee is charged separately with Taxes, Fees & Port Expenses.*

<u>Tundra Wilderness Tour – East Fork Cabin</u>

The 5-hour Tundra Wilderness Tour will guide you along the spectacular road corridor to mile 43, promising a wonderful experience, as Denali's wildlife moves at its own pace and according to the seasons. Travel to the Murie Cabin near the East Fork River to experience where Adolf Murie lived while conducting his famous research inside what was then known as Mount McKinley National Park!

The new price is \$150 adult, \$84 child. Note: This does not include the Denali National Park entrance fee which is \$15. This fee is charged separately with Taxes, Fees & Port Expenses.

To account for this change in price, guests who booked an Alaska cruisetour with the Tundra Wilderness Tour included before February 3, 2022 will receive an onboard credit of \$35 per person. This affects cruisetours DA4, DB4, QA5, QB5, RA6, RB6, SA6, SB6, TB8, UA1, and UB1 plus any custom cruisetours with the Tundra Wilderness Tour included. Guests who book after February 3, 2022 will not receive the onboard credit.

Guests who upgraded from the Natural History Tour to the Tundra Wilderness Tour or booked on an On Your Own cruisetour who added the Tundra Wilderness Tour before February 3, 2022 will have their remaining balance reduced by \$35 per adult and \$15 per child. If the booking has been paid in full, guests will have these amounts refunded to them via their original form of payment. This is the difference in price between the new and old Tundra Wilderness Tour price. Guests who upgrade after February 3, 2022 will pay the new price.

Kantishna Experience Tour

The Kantishna Experience Tour will not operate in 2022.

On Your Own Cruisetours

Guests booked on these cruisetours will still have the option of booking the Natural History Tour or Tundra Wilderness Tour pending space availability. The price of the Natural History Tour is \$115 adult, \$60 child. The new price of the Tundra Wilderness Tour is \$150 adult, \$84 child.

Upgrades

Guests will still have the option to upgrade from the Natural History Tour to the Tundra Wilderness Tour where space is available at the new upgrade price of \$35 adult, \$24 child.

Communication & Timing

Emergency notifications (EN) will be issued to guests and Travel Advisors on February 3, 2022 to inform them of these changes. This information will also be communicated in the Travel Advisor Newsletter on January 27, 2022. The onboard credits will be applied to the bookings and refunds processed by March 3, 2022. The refunds will be processed on The <u>Denali National Park</u> page on princess.com and polar will be updated on February 3, 2022.



2022 DENALI PARK TOURS FREQUENTLY ASKED QUESTIONS

WHY IS MY DENALI PARK TOUR CHANGING?

The National Park Service has announced that a section of the Denali Park Road will be closed through the 2022 Alaska season due to road construction near Polychrome Pass. Tour buses will travel no further than mile 43 of the Denali Park Road. As a result, the National Park Service has made changes to the 2022 Natural History Tour and Tundra Wilderness Tour.

IS THIS IMPACTING ALL CRUISE LINES OR JUST PRINCESS?

All cruise lines are impacted.

WHAT IS THE NEW NATURAL HISTORY TOUR – PRIMROSE RIDGE DESCRIPTION?

This narrated 4 ½ hour tour through Denali National Park takes you to Primrose Ridge at mile 17. Several interpretive stops enhance the experience with an hour of off-bus experience. Beginning with a stop at the Denali Bus Depot, learn about the creation of the Denali Park Road with the film "Across Time and Tundra." Next, visit the historical Savage Cabin to learn how the cabin was once used, and how it continues to be used today. Finally, a stop at the scenic Primrose Ridge viewpoint to experience a memorable Alaska Native Presentation that will enlighten you with how the land has been used.

WHAT IS THE PRICE OF THE NATURAL HISTORY TOUR – PRIMROSE RIDGE?

Most cruisetours have a park tour already included in the overall price of the cruisetour. But for those that have purchased it, the price is \$115 per adult and \$60 per child.

WILL I RECEIVE COMPENSATION FOR THE NATURAL HISTORY TOUR – PRIMROSE RIDGE CHANGE? No. The Denali Natural History Tour – Primrose Ridge will be of similar duration and provide guests with the same opportunities to learn about and experience wildlife in the park as the original itinerary.

WHAT IS THE NEW TUNDRA WILDERNESS TOUR – EAST FORK CABIN DESCRIPTION?

The 5-hour Tundra Wilderness Tour – East Fork Cabin will guide you along the spectacular road corridor to mile 43, promising a wonderful experience, as Denali's wildlife moves at its own pace and according to the seasons. Travel to the Murie Cabin near the East Fork River to experience where Adolf Murie lived while conducting his famous research inside what was then known as Mount McKinley National Park!

WHAT IS THE PRICE OF THE TUNDRA WILDERNESS TOUR – EAST FORK CABIN?

Most cruisetours have a park tour already included in the overall price of the cruisetour. But for those that want to purchase it or upgrade, the new price is \$150 per adult and \$84 per child.

WILL I RECEIVE COMPENSATION FOR THE TUNDRA WILDERNESS TOUR – EAST FORK CABIN CHANGE? To account for the change in price, guests with the Tundra Wilderness Tour already included in their cruisetour booking as of February 3, 2022 will receive an onboard credit of \$35 per person. Guests who book after February 3, 2022 will not receive the onboard credit.



WHICH CRUISETOURS WILL RECEIVE THE ONBOARD CREDIT?

Cruisetours DA4, DB4, QA5, QB5, RA6, RB6, SA6, SB6, TB8, UA1, and UB1 plus any custom cruisetours with the Tundra Wilderness Tour included.

WHEN WILL I RECEIVE THE ONBOARD CREDIT?

The onboard credit will be applied to the bookings by March 3, 2022.

CAN I USE MY ONBOARD CREDIT ON THE LAND TOUR?

The onboard credit can only be used during the cruise portion of the cruisetour.

IF I UPGRADED FROM THE NATURAL HISTORY TOUR TO THE TUNDRA WILDERNESS TOUR WILL I RECEIVE A REFUND? Guests who upgraded from the Natural History Tour to the Tundra Wilderness Tour before February 3, 2022, will have their remaining balance reduced by \$35 per adult and \$15 per child. If the booking has been paid in full, guests will have these amounts refunded to them via their original form of payment. This is the difference in price between the new and old Tundra Wilderness Tour price. Guests who upgrade after February 3, 2022 will not receive a refund because they will be purchasing the new lower price.

OWN CRUISETOUR AND ADDED THE TUNDRA WILDERNESS TOUR WILL I RECEIVE A REFUND?

Guests who are booked on an On Your Own cruisetour and added the Tundra Wilderness Tour to their booking before February 3, 2022 will receive a refund of \$35 per adult and \$15 per child if the booking is paid in full. If the booking isn't paid in full, the balance will be reduced by these amounts. This is the difference in price between the new and old Tundra Wilderness Tour price. Guests who add the Tundra Wilderness Tour to their booking after February 3, 2022 will pay the new price.

WHEN WILL I RECEIVE MY REFUND?

Bookings will be refunded by March 3, 2022 to the original form of payment.

DO THE DENALI PARK TOUR
PRICES INCLUDE THE NATIONAL
PARK ENTRANCE FEE?

No. The prices do not include the Denali National Park entrance fee which is \$15. This fee is charged separately with Taxes, Fees & Port Expenses.

WILL THE KANTISHNA EXPERIENCE TOUR OPERATE?

No.

CAN I UPGRADE TO THE TUNDRA WILDERNESS TOUR – EAST FORK CABIN?

Yes, where space is available.

IF I'M BOOKED ON AN ON YOUR OWN CRUISETOUR CAN I ADD A PARK TOUR?

Yes. Guests have the option of booking the Natural History Tour or Tundra Wilderness Tour where space is available.

DO THE DENALI PARK TOURS INCLUDE LUNCH?

No, but a box lunch can be pre-purchased at the Denali Princess Wilderness Lodge to take with you on the tour. A snack and bottled water are included on the Tundra Wilderness Tour. Bottled water is included on the Natural History Tour.

IN ADDITION TO THE DENALI PARK TOUR, HOW ELSE CAN I EXPERIENCE DENALI NATIONAL Guests can visit the Denali Visitor Center, Murie Science and Learning Center, Hike Horseshoe Lake Trail or other short trails around the Visitor Center, do a flightseeing excursion, attend a ranger program at the Visitor Center, or raft



PARK?

down the Nenana River. There are many optional excursions that highlight the beauty surrounding the park.

WHAT IS THE PLAN FOR THE 2023 DENALI PARK TOURS?

At this time, the National Park Service has not provided guidance for 2023 yet.